

# Luck favors the insured. Get Insured with Q-Tex

**Surviving Giants, Scaling Smart** 

How Q-Tex Insurance Is Planning to Survive Amongst Giants in a Disrupted Market

The U.S. insurance industry is evolving — fast.

Big-name agencies have had a head start for decades. Tech startups are pumping out sleek apps by the week. Carriers are selling policies directly to consumers. And then there's us — Q-Tex Insurance, an independent agency startup out of Richmond, Texas, betting on something different:

- Smart tech
- Local trust
- Community-first service

We're a lean team with high ambitions — ready to face the challenges of an evolving landscape.

### The Market Reality

We're stepping into a market where:

- Legacy agencies dominate relationships and renewals.
- Carriers push "buy now" buttons directly to consumers.
- Ad budgets are massive, and ad-tech startups are dime-a-dozen.

But we see three blind spots in all that noise:

- 1. People still want a human to call.
- 2. Many communities remain underserved.
- 3. Tech should amplify trust not replace it.

## Our Model: Digital-First, Human Always

We're building Q-Tex as a hybrid agency — combining **automation** with **attention**.

Here's how:

#### **M** Community Focus

We partner with car dealers, realtors, mortgage brokers, CPAs, and community leaders — serving people in their language, at their pace.

#### ▼ Tech-Enabled Operations

We use Google Workspace, Vertafore Rater, AMS360, Al chatbots and Zappier to work smarter, not harder.

#### Al with SOPs, Not Just Flash

We're already drafting a full SOP manual to make quoting, billing, servicing, and training E&O-proof and repeatable.

#### Producers Who Grow With Us

Our future producers will have smart tools, engagement agreements, and clear compensation. No confusion, just growth.

## Marketing on a Startup Budget

We don't have millions for ad spend — so we invest where it counts:

- Google Business Profile (reviews, updates, visibility)
- Branded Canva Templates for Instagram, Facebook, WhatsApp
- Referral QR Codes that track who brings in what
- Localized content with South Asian community undertones

We believe authenticity > algorithms.

## X Competing With DTC Carriers

Sure, carriers are selling direct. But they can't do what we do:

What they offer	What we provide
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One-size-fits-all coverage Tailored advice + hidden discount finds

Little post-sale support Servicing + policy reviews that build trust

No cultural context Bilingual, community-rooted conversations

No real loyalty loop Referral bonuses + personalized service

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Milestone	Timeline

Website launch June 2025

2 Producers onboard Winter 2025

Al quoting flow live Late 2025

2nd office (Sugarland?) Late 2025

500 K Premium Target Summer 2026

We're starting small — and starting strong. Every process we build now scales with us later.

## **©** Final Word

Independent agencies aren't obsolete. Badly run ones are.

At Q-Tex, we're proving that you don't need a skyscraper office to earn trust. You just need:

- Local roots
- Digital brains
- Relational heart

We're excited to grow — and grateful to those who've supported us so far.

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